

The Student Grievance and Redressal Cell (SGRC) is a statutory, UGC-mandated body in higher education institutions designed to resolve student complaints—including academic, administrative, and personal issues—fairly, confidentially, and promptly. It promotes a harmonious, safe, and transparent atmosphere by providing a platform for students to voice issues without fear of victimization.

### **Key Aspects of the Grievance Redressal Cell:**

- **Objectives:** To maintain a ragging-free, gender-sensitive campus and uphold the dignity of the college by resolving conflicts fairly.
- **Types of Grievances Handled:**
  - **Academic:** Internal assessment issues, teaching-learning quality, and exam-related issues.
  - **Infrastructure/Administrative:** Hostel facilities, library issues, fees, and documentation.
  - **Harassment:** Issues regarding ragging or sexual harassment (though often handled by specific sub-committees like the Internal Complaints Committee).
- **Structure & Functioning:**
  - **Committee Composition:** Often includes a chairperson (often the Principal or a senior faculty member), faculty members, and student representatives.
  - **Submission Method:** Grievances are submitted via online portals, offline suggestion/complaint boxes, or by approaching the committee members directly.
  - **Process:** The cell investigates written complaints, often with a 60-day limit for resolution, and ensures a transparent, fair, and confidential process.

### **Redressal Procedure:**

- **Submission:** Students file complaints regarding issues.
- **Analysis:** The committee reviews the complaint.
- **Resolution:** The committee discusses the matter to find a solution.

The cell often conducts orientation programs for fresher's to inform them about these support structures.

**Committee Director:**

Dr.S.KAVITHA

Principal

**Committee Chairman:**

Dr.M.Kumudha

Director

**Committee Co-Ordinator:**

Dr.M.Parimaladevi

VicePrincipal

**Staff Co-Ordinators:**

1. K.Ushanandhini, Assistant Professor in Tamil
2. R. Mathupriya, Assistant Professor in Bio Techonology

**Student Co-ordinators:**

1. V. Gayathri – President, I-M.Sc(Maths)
2. M. Bagyalakshmi- Secretary, I-M.Sc(Computer Science)
3. R. Hemamalini , II – B.Sc(Maths)
4. J. Fahima, I- B.Sc(Bio-Tech)